

1 March 2017

PRIVATE AND CONFIDENTIAL

«Title» «Given\_Names» «Surname»  
«Address\_Line\_1»  
«Address\_Line\_2»  
«Address\_Line\_3»  
«Suburb» «State» «Postcode»  
«Country»

Dear member

**Significant event notice: Transaction processing hold in early April**

In April 2017, the Aon Master Trust will be finalising the transition of many members' superannuation assets to Aon MySuper, as required by legislation\*. To ensure that all members' account data is protected during the transition phase, transaction processing will be put on hold for approximately one week commencing Monday, 3 April 2017.

This hold will apply to paper and online transaction requests ie investment switches, account balance quotations<sup>†</sup> and lump sum commutation payments. The processing hold will not impact regular pension payments.

To allow us to process transaction requests before the processing hold, we must receive them (together with required documents) by Tuesday, 28 March 2017. If we receive them after this date we will process them as quickly as possible, in order of date received, once processing resumes. We process within time limits that conform to standards maintained by the trustee, using the price applicable on the date of processing.

We regret any inconvenience that the transaction processing hold may cause. We're making every effort to minimise the duration of the hold while protecting account data during the transition phase. To keep you up to date on progress, we will post updates on our website at [aonmastertrust.com.au](http://aonmastertrust.com.au) and member online service.

Please email [contactaon@pillar.com.au](mailto:contactaon@pillar.com.au) or call us on 1300 880 588 if you have any queries.

Yours sincerely



**Jennifer Dean**  
Director and Fund Secretary  
Aon Superannuation Pty Limited

\* Not all members are involved in this transition. If you are involved, you would have received written notice from us in December 2016.

† During the hold period, we will be able to provide account balance quotations using the last calculated unit prices however these may not necessarily reflect the value of your account as at the date you request the quote.